

Section 9

Self Storage Management Systems

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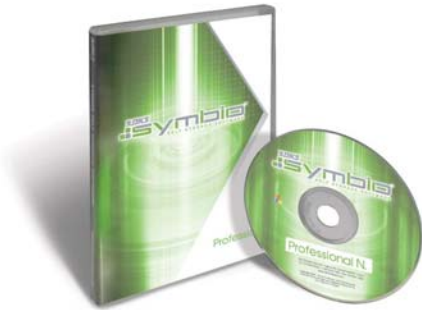
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Symbio Standard

1 Facility, Up to 200 Units, 3 Months Support

Symbio Standard is a simple and easy to use management program to handle tenant billings, generate invoices, quick tenant move-in and move-out, color coded site map to provide a visual summary of your operation and comes with 15 management reports. The Quick Tenant window allows easy access to tenant and unit information. The Daily Task Manager will automate business operations such as invoice generation, late fee charges and rental fee generation, to help keep your operation organized and running efficiently. Symbio Standard can support Canadian postal settings and can output international currency settings within the Window's international environment.



Symbio Standard

SSS-0060-001 600.00

- 100 units

SSS-0060-006 800.00

- 200 units

Symbio Professional

1 Facility, Up to 400 Units, 6 Months Support

Symbio Professional is designed for a single facility with all the features of Symbio Standard, plus access control integration, import/export to Quick Books, retail inventory manager, Insomniac kiosk interface and batch credit card processing. Symbio Professional also supports angled parking spaces, stored vehicle information management, climate controlled units and can interface with door alarms using the DKS alarm interface hardware. Symbio Professional is suitable for standard storage facilities and can also be used to manage RV and boat storage, climate control facilities, portable storage and vehicle storage. Symbio Professional includes an accounts payable module, which provides you with a full accounting and management program.



Symbio Professional	
SSS-0060-026	1200.00
• 100 units	
SSS-0060-031	1500.00
• 200 units	
SSS-0060-036	1800.00
• 300 units	
SSS-0060-041	2100.00
• 400 units	
SSS-0060-046	300.00
• 100 units increment	
SSS-0060-051	200.00
• Network License	
SSS-0060-056	200.00
• Additional client license	

Symbio Enterprise

Up to 5 Facilities, 400 + Units, 6 Months Support

Symbio Enterprise includes all of the features found in Symbio Standard and Symbio Professional, and is designed to manage larger storage operations and multiple facilities. Symbio Enterprise is a networkable system which allows multiple users to access and operate the software at the same time via LAN or WAN. Companies can set up a secured network that allows access to the central database via a VPN (Client Licenses for additional PC users will need to be purchased separately). Symbio Enterprise includes ownership settings, which allows the software to manage different types of facility ownership such as corporations, partnerships and private ownership. Because of this, Symbio Enterprise can also be used as a property management solution, i.e., to manage other self storage facilities.



Symbio Enterprise

SSS-0060-0612500.00

- 400 + units
- Manage 5 facilities

SSS-0060-066 200.00

- Additional client license per workstation

SSS-0060-071 495.00

- Additional license for each client computer after the 5th facility

Software Services

Setup – Database - Training

Symbio software services provide value added training and software setup to help get your facility up and running quickly. Services include software setup and training, site map setup, database conversion (from other software packages), remote back up of your database and staff training.

Site Map Setup

SSS-0050-503 437.00

- Under 200 units

SSS-0050-504 673.00

- Up to 400 units

SSS-0050-506 1.90

- Charge per unit above 400 units

Database Service

SSS-0090-001 1.00 / unit

- Database conversion
- Cost is per unit

SSS-0090-011 150.00

- Software update. Applies only if annual update / tech support (see pg 6) is not purchased.

SSS-0090-016 120.00

- Database backup service
- Cost is per year

Symbio Training

New Mgr / Employee (2-3 hr) 300.00

Hourly Training 100.00

On-Site Training (per day) 800.00

- On-site training does not include travel expense

Software Services

Annual Update – Tech Support

Symbio support packages provide extended technical support beyond the initial 3 or 6 month support package included with the purchase of new Symbio software programs. Customers who purchase the extended support packages can access our Symbio technicians via telephone, email or online. The yearly technical support includes any software updates that may arise.

Support Agreements (per year)	
SSS-0095-001	120.00
• Symbio Standard 100 units	
SSS-0095-006	160.00
• Symbio Standard 200 units	
SSS-0095-011	240.00
• Symbio Professional 100 units	
SSS-0095-016	300.00
• Symbio Professional 200 units	
SSS-0095-021	360.00
• Symbio Professional 300 units	
SSS-0095-026	420.00
• Symbio Professional 400 units	
SSS-0095-031	500.00
• Symbio Enterprise 400+	
SSS-0095-036	50.00
• Telephone / web-ex online service support	
• Price is per call	

Accessories

Credit Card Modules

Symbio Software interfaces with two point of sale (POS) software programs: PC Charge by Verifone and X Charge by Cam Commerce Solutions. The interface automatically updates the customer balance during processing, eliminating manual processing and providing seamless operation.

PC Charge POS software is supported by many major merchant payment processors. For a list of merchant processors, please visit <http://www.verifone.com/card-acceptance/pcharge.aspx>. Go to Certified Processing companies.

X-Charge

SSS-0050-100 235.00

- POS / ATM credit card module with X-Charge software.
- X Charge POS software is offered only through Cam Commerce Solutions. Customers will need to negotiate and sign merchant processing contracts with them. Please contact us for more information and to compare rates and prices.

PC Charge

SSS-0050-101 810.00

- POS / ATM credit card module with PC Charge software.

PC Charge Server Software

SSS-0050-102 575.00

- Stand-alone software – no equipment.

